

Cookie Notice

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1. Operator and scope

This website is operated by ECOMM MERCHANT SOLUTIONS LIMITED, registered in England and Wales under company number 08876038. The registered office is 86-90 Paul Street, London, EC2A 4NF, United Kingdom. References to we, us or our mean that legal entity. This notice applies to the public ecomm365.eu website. Other services, including the Merchant Portal and third-party verification or payment pages, have their own notices.

2. What the public website uses

The public landing page does not set application cookies, use session storage, or load analytics, advertising or tracking pixels. It uses local storage only to remember that you pressed OK on the informational notice, as explained below. Images, videos, fonts and application scripts are served as website resources. Opening the contact form also loads Cloudflare Turnstile from Cloudflare to check for automated submissions. This security check processes browser and network signals; it is not an analytics or advertising feature. The website widget uses no pre-clearance, and our form does not request a Cloudflare clearance cookie. See the Website Privacy Notice and Cloudflare Turnstile Privacy Addendum for the related data processing. We do not use Google Analytics, advertising conversion cookies, Adobe visitor identifiers or the advertising-tag cookies listed in the previous website notice.

Delivering and protecting a website still involves network-request information, such as IP address and requested resources. That processing is described in the Website Privacy Notice; an absence of application cookies does not mean an absence of personal-data processing.

3. What OK does

The website shows an informational message with an OK button. OK closes the message and stores the value 1 under `flowlix.website.notice-acknowledged.v1` in local storage on your browser. The website reads this marker on later visits to keep the message dismissed. It contains no identifier or personal details and is not sent to us. It has no automatic expiry and remains until you clear this website's browser data or your browser removes it. Clearing the marker makes the notice appear again. A new version of the notice may require a new acknowledgement.

If browser storage is unavailable or blocked, OK still closes the message for the current page, but the message may return after reloading. Pressing OK does not give marketing consent, enable optional tracking or accept a customer contract. There are no cookie categories or settings panel because the public landing page does not offer optional tracking features.

4. Earlier browser preferences and other sites

An earlier version of this website stored a cookie-preference record in local storage, and a later version stored the colour theme you chose under `flowlix.website.theme`. The updated landing page does not read or use either record, and it does not treat any earlier choice as consent for a new purpose. You can remove earlier site data using your browser's controls. Clearing site data is optional and does not prevent access to this public website.

Following a link to another service or opening your email application is a separate interaction. The destination's own browser storage and privacy practices apply there.

5. Changes and contact

If the public website introduces a technology that requires consent or an objection mechanism, the relevant controls and this notice will be updated before that technology is used. A future change will not rely on your previous click on OK as consent. Version 1.4, dated 9 October 2026, names the website as `ecomm365.eu`, changes the contact address to `support@ecomm365.eu` and updates how section 1 describes who operates the website; the browser storage this notice describes is unchanged and needs no new acknowledgement. For questions about this notice or website privacy, contact `support@ecomm365.eu` or write to the company at its registered office. See the Website Privacy Notice for your data-protection rights and complaint options.